



OUR WORLD IS YOUR KINGDOM



OUR STORYBOOK HISTORY

Disney VIP Tours began with the original *Disneyland*® Ambassador Program started by Walt Disney himself at *Disneyland*® Park in California. From the first Ambassador, Julie Reihm Casaletto, to today's team of Cast Member Tour Guides, we strive to make your Resort experience a dream come true.





MEET YOUR HOST

Disney VIP Tour Guides are handpicked and expertly trained to ensure your visit is practically perfect in every way. Clad in their iconic plaid costumes and sporting their “D” pin representing Walt himself, these Cast Members know the Resort intimately and help to plan the perfect itinerary.





YOUR DISNEY TIME

Even before you get whisked away, your VIP Tour Guide will ask about your wishes for the day. They'll use their expertise to craft a unique and time-efficient touring plan just for your group. You and your party can even experience our most popular attractions with little to no wait time thanks to expedited access via *Disney FastPass+* service.





YOUR CARRIAGE AWAITS

Every Private Tour includes private transportation. Your VIP Tour Guide will even pick you up at your local accommodations and transport you to backstage locations that offer quick access to the magic. And whenever you want to head to another Park or back to the *Disney Resort* hotel, your guide will have a vehicle close by ready for you.

ROYALLY RESERVED

You won't have to worry about securing the best seats in the house for select parades, live shows and stunning nighttime spectaculars*. Just let your VIP Tour Guide know which shows you'd like to see and they'll escort you to reserved viewing areas.

*Entertainment offerings have limited availability and may be restricted by capacity constraints at time of booking and are subject to change without notice.



DISNEY VIP TOUR SERVICES INFORMATION

Reservations / Disney VIP Tours can be booked up to 180 days in advance. Since tours can fill up during peak times and are booked on a first-come, first-served basis, we recommend booking as early as possible. Once you book your VIP Tour, Disney Signature Services is there to help with your pre-arrival planning needs.

Disney Signature Services / Enjoy personalized vacation planning expertise for your *Walt Disney World*® Resort vacation! Disney Signature Services is a special resource for Guests with Club-level reservations at *Disney Resort* hotels—as well as for Guests who book a Disney VIP Tour.

Dining Reservations / Reservations are accepted up to 180 days in advance. The most popular restaurants can fill up quickly, so we strongly recommend booking early. You can book directly at **407-WDW-DINE (939-3463)** or with Disney Signature Services.

Party Size / Disney VIP Tour Guides can host parties ranging from one to 10 Guests. Parties with more than 10 Guests require additional VIP Guides (confirmed at current rates, per VIP Tour Guide). All party members, including infants, count toward your group's number.

Minimum Requirements / All private tours have a minimum charge for seven continuous hours per day.

Pricing / Pricing and availability are subject to change without notice and may vary depending on time of year. Current rates for a seven-hour VIP Tour range from \$2,975 to \$4,375. You may extend your tour experience for as long as you would like, with rates ranging from \$425 to \$625 per hour per VIP Tour Guide.

Cancellations / While we understand plans can change, it is difficult to reschedule transportation and VIP Tour Guides on short notice. Disney VIP Tours require a minimum of 48 hours notice for cancellations to avoid a fee equal to two hours at the current rate (per VIP Tour Guide).

To book a VIP Tour or to speak with a Disney Signature Services specialist, call 407-560-4033 9 a.m. – 5 p.m. Eastern Standard Time daily.

DISNEY VIP TOUR / FREQUENTLY ASKED QUESTIONS

What is required to book a Disney VIP Tour experience? / A valid credit card is required at the time of booking. Prior to contacting Disney Signature Services, please have the names of all Guests as well as ages of all children participating in the tour.

Are Disney Theme Park tickets included as part of the VIP Tour experience? / All Disney VIP Tours require separate Theme Park admission for each member of your party, which we recommend purchasing in advance. If you or members of your party do not have valid Theme Park admission on the day of the tour, your Disney VIP Tour Guide can assist you with purchasing tickets. To visit multiple Parks during your tour, a *Park Hopper*® Option is required.

What is the best way to book a Disney Resort hotel reservation? / *Walt Disney World*® Resort includes 26 Disney-owned-and-operated hotels offering a wide spectrum of accommodations, services and budget options that can be booked up to 365 days in advance. *Disney Resort* hotels are popular throughout the year and often sell out during peak times, thus we highly recommend booking as far in advance as possible via your Travel Agent, online at DisneyWorld.com or by calling **407-W-DISNEY (934-7639)**.

Can I reserve special viewing areas at shows, parades and nighttime spectaculars? / Your Disney Signature Services specialist will assist you with prebooking VIP special viewing for daytime parades and nighttime spectaculars. Your VIP Tour Guide will book your seats for our LIVE seated shows on a same-day, based on availability. You can find additional information on what is available during your vacation dates by visiting DisneyWorld.com.

What if I need to change my VIP Tour meeting time or location? / Due to scheduling efforts associated with reallocating VIP Tour Guides, vehicles and other resources, all changes to your start time or meeting location must be made by 3 p.m. EST the day prior to your tour. Changes following this deadline cannot be honored and the full amount of your VIP Tour schedule will be charged.

What is the best way to book dining reservations? / Disney dining reservations are available up to 180 days prior to your vacation dates and are open to all Guests. While Disney Signature Services can assist you with dining reservations based on availability, some of the most popular Disney restaurants (Cinderella's Royal Table, Be Our Guest Restaurant, etc.) fill up far in advance. If you are interested in a specific dining experience, we suggest you call **407-WDW-DINE (939-3463)** to determine availability and book directly, or visit DisneyWorld.com/dining.

Where do we meet our Disney VIP Tour Guide? / Your Disney VIP Tour includes private round-trip transportation to and from your meeting location and the *Walt Disney World* Theme Parks, and the designated pickup time and location will be noted on the VIP Tour confirmation you will receive via email. Please note that Disney VIP Tours follow all Florida statutes regarding child safety in vehicles, including mandatory seat belts, boosters and/or car seats without exception.

What if I can't locate my Disney VIP Tour Guide on the day of the tour? / Your Disney VIP Tour Guide is easily identifiable via the plaid on their vest or shoulders. Should you have a challenge locating your VIP Tour Guide at the designated time and meeting location, please contact **407-560-4033** so we can assist you.

When does my VIP Tour billing begin and end? / VIP Tour hours commence at the meeting time and location stated on your email confirmation. At the conclusion of the minimum 7-hour tour, you have the option to extend the tour directly with your VIP Tour Guide up to 14 total hours. Your billing will stop when you either release your guide or they drop you off at your meeting location or other location.

What should/can I bring on my Disney VIP Tour? / All adults 18 and older must carry a legal form of government-issued picture identification with them at all times (valid driver's license, passport, etc.). Guests may bring bags with them, but they will be subject to search by Disney Security in backstage areas which are used for VIP transportation drop-off and pickup prior to entering the Theme Parks.

What other *Walt Disney World* experiences might you recommend for my party? / *Walt Disney World* Resort offers an array of experiences both inside and outside of the Theme Parks. Princess makeovers are offered at Bibbidi Bobbidi Boutique, and The Pirates League can transform your entire family into a pirate crew. In addition, the *Walt Disney World* Theme Parks feature seasonal events worthy of a special trip throughout the year, including the *Epcot*® International Food & Wine Festival, *Epcot*® International Flower & Garden Festival, *Mickey's Not-So-Scary Halloween Party* and *Mickey's Very Merry Christmas Party*, to name a few. When you're ready to relax and unwind, there are PGA-level golf courses, world-class spas and a host of watersports available as well*. While we encourage you to fully enjoy all *Walt Disney World* Resort has to offer, due to the time constraints involved, we recommend you book these experiences directly outside of your scheduled Disney VIP Tour date(s).

**Disney Resort* hotels and *Walt Disney World* Resort restaurant advance reservations require a credit card to book. All Guests are required to have valid *Walt Disney World* Theme Park admission to experience a Disney VIP Tour. Special events are available on select dates. Separately priced ticket is required. All attractions, shows and entertainment are subject to change without notice.





DISNEY SPECIAL ACTIVITIES
Walt Disney World® RESORT
PO BOX 10000, LAKE BUENA VISTA, FL 32830
407-560-4033

